



ATSI Holdings, Inc.
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November 11, 2008

Dear Customer,

As recognized leader in Point-Of-Sale and Barcode/Label printer technology, CognitiveTPG has taken the next step in our product lifecycle initiative for the TPG brand of POS printers. The A794 Model Single Station Thermal Printer is being discontinued as market demand is quickly shifting to our next-generation of high performance printers: TPG A798 & A799 Models. While eliminating models with redundant technology, TPG's printers in the field will be fully supported with spare parts and service for a three-year period.

The A794 Model will be discontinued as of January 1, 2009. **TPG requests that all last-time buy orders for the A794 Model printers be placed by December 10, 2008.** Based upon supply chain lead times of required components, TPG reserves the right to accept requested delivery dates or specify the delivery date.

Building upon TPG's reputation for high quality printing and dependable service, the A798 & A799 Models began with the A794's technology as the starting point to set new standards for performance, durability and value. Their features include:

TPG Model A798:

- Steel-frame Modular Construction
- Clear 203 dpi Thermal Printing
- Self-sharpening Ceramic Knife
- Monochrome Printing
- 150 mm/sec Print Speed
- Extraordinary Value Pricing

TPG Model A799:

- Steel-frame Modular Construction
- Clear 203 dpi Thermal Printing
- Self-sharpening Ceramic Knife
- 2-color or Monochrome Printing
- 250 mm/sec Print Speed
- Industry-leading 3-Year Warranty

The enclosed product migration table will assist you in selecting the appropriate A798 or A799 Model replacements for A794 Models. If you need additional information, please call CognitiveTPG at 1-800-732-8950 or contact Inside Sales directly: Mary Ciucci 847-383-7919 (mary.ciucci@tpgprinters.com) or Kevin Tardi 847-383-7920 (kevin.tardi@tpgprinters.com).

Sincerely,

Arnie Fox
TPG Product Manager
ATSI Holdings, Inc.